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EFEKTIVITAS PELAPORAN PELAYANAN KESEHATAN HEWAN PADA ISIKHNAS DI PUSKESWAN KOTA BATU

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RINGKASAN

Sistem ISIKHNAS merupakan platform digitalisasi pelaporan pelayanan kesehatan hewan di Indonesia yang dirancang untuk menyediakan data akurat dan real-time guna mendukung pengambilan kebijakan pengendalian penyakit hewan melalui pendekatan One Health, namun implementasinya di lapangan masih menghadapi berbagai kendala seperti keterbatasan sumber daya manusia dalam mengoperasikan sistem, kurangnya kesadaran dan partisipasi petugas lapangan dalam melakukan pelaporan secara rutin dan tepat waktu, terutama di Puskesmas Kota Batu sebagai ujung tombak pelayanan kesehatan hewan di daerah agribisnis dan wisata dengan populasi ternak yang signifikan. Tujuan penelitian adalah menganalisis efektivitas pelaporan kesehatan hewan pada ISIKHNAS serta mengidentifikasi faktor penghambat dan pendukung yang mempengaruhi efektivitas tersebut di Puskesmas Kota Batu. Pendekatan kualitatif deskriptif digunakan dalam penelitian yang dilaksanakan pada 25 Agustus 2025 hingga 9 Januari 2026, dengan teknik pengumpulan data melalui observasi, wawancara, dan dokumentasi menggunakan purposive sampling untuk penentuan informan, serta analisis data model interaktif Miles dan Huberman yang meliputi kondensasi data, penyajian data, dan penarikan kesimpulan dengan triangulasi teknik untuk keabsahan data. Hasil menunjukkan bahwa pelayanan kesehatan hewan di Puskesmas Kota Batu sudah berjalan baik dan gratis, namun pelaporan ISIKHNAS belum efektif karena kurangnya SDM, rendahnya kemampuan petugas mengoperasikan sistem, minimnya kesadaran masyarakat untuk vaksinasi. sementara faktor pendukung mencakup kemudahan pelaporan melalui pelapor desa, peralatan memadai, dan pelayanan keliling.

Kata Kunci: Efektivitas, ISIKHNAS, Puskesmas Kota Batu

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EFFECTIVENESS OF ISIKHNAS IMPLEMENTATION IN ANIMAL HEALTH SERVICE REPORTING AT PUSKESWAN IN BATU CITY

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SUMMARY

ISIKHNAS is a national digital platform for animal health service reporting in Indonesia, developed to generate accurate and real-time data to support animal disease control policies through a One Health framework. Despite its strategic role, field-level implementation remains suboptimal due to constraints in human resources, limited technical capacity among field personnel, and low compliance with routine and timely reporting. These challenges are particularly pronounced at the Puskesmas (animal health center) in Batu city, which functions as the primary provider of animal health services in an agribusiness and tourism region with a substantial livestock population. This study aims to assess the effectiveness of animal health reporting within the ISIKHNAS system and to identify inhibiting and supporting factors affecting its implementation at the Puskesmas in Batu city. A descriptive qualitative approach was adopted, with data collected between 25 August 2025 and 9 January 2026 through observation, in-depth interviews, and document analysis. Informants were selected using purposive sampling. Data were analyzed using the interactive model of Miles and Huberman, comprising data condensation, data display, and conclusion drawing, with methodological triangulation employed to ensure data credibility. The results indicate that animal health services at the Puskesmas in Batu City are generally well-implemented and provided free of charge. However, ISIKHNAS reporting effectiveness remains limited, primarily due to shortages of personnel, inadequate system operation skills among staff, and low community awareness of vaccination programs. Conversely, supporting factors include simplified reporting mechanisms via village reporters, the availability of adequate equipment, and the provision of mobile animal health services.

Keywords: Effectiveness, ISIKHNAS, Puskesmas in Batu city